

Definition of Indicators clustered per Thematic Themes

Criteria	Possible Indicators
Theme "Inclusive Public Services with focus on environmental issues"	<ol style="list-style-type: none"> 1 Have basic urban services, infrastructure that meet the peoples´demand (education, housing, markets) 2 already have planning and that is well implemented 3 have a good social and natural environment, people´s living conditions are improved 4 there is participation of multi sectors 5 Service fee is adequate with polluter pay principle and people´s income 6 There is decentralisation in management 7 have sustainable and transferable character
Theme "People´s participation in planning and decision making on local level"	<ol style="list-style-type: none"> 1 Have participation of many stakeholders/sectors (e.g. planning, infrastructure) 2 Cooperating and participating in the whole process of planning preparation, assessment, implementation and responsibility, monitoring and evaluation 3 There is good cooperation among local government + councils, professional institutions (CSOs) and community. 4 Planning and implementation is in line with (meets) the demand of the people 5 Access to information by all different stakeholders
Theme "Institutional Governance"	<ol style="list-style-type: none"> 1 Transparent an accountable governance system is in place 2 Decentraised structures are in place 3 People´s participation in decision-making is given 4 Have reforming processes, procedures and implementation on administrative system 5 Access to and dissemination of information to all different stakeholders

Theme "Fiscal Management and Investment"

6 Complain handling systems are in place

- 1 positive economic development, people's average income and public revenues increasing
- 2 transparent and accountable financial management are in place
- 3 have strategy and measures to mobilize all resources
- 4 marketing and quality investment strategies are in place on side of the local authorities