

Criteria of Indicators for the Selection of Best Practice Examples

	Criteria	Questions/Explanation
1	Should be innovative in one of the four thematic fields	New institutional elements and procedures that are not of common use in the REGION; new type of service introduced. Should not be commonly used.
2	Should have a high transferability potential taking into account the administrative and political environment as well as socio-cultural factors	Why does it work? Why does it work at the specific place? Avoid very specific cases based on a specific country situation! Should be transferable to at least two other countries; political and cultural frameworks (values, religion) should be taken into consideration.
3	Should be of sustainable character	no "fresh" success story (settled and still running BPs); should not be dependent on specific persons, funds, but should have a regulatory framework of policies
4	Must be reasonable in institutional as well as in financial viability aspects	Financial viability: Sources should be more permanent (not linked to a special and limited fund, e.g. Project funded by donor with limited lifetime); institutional: institutional set up should follow regular structures of other
5	Impact on the living situation of the people	Economic situation, material possessions/properties (house, land), quality of life (time, money, health, education, environment), social well being, cultural conservations, care of elderly, young people, women and disadvantaged people.
6	Very effective and efficient way/process to achieve a certain objective (cost efficiency)	
7	Good Governance Principles respected (see 10 principles of UN)	not all the 10 principles need to be included in one model (can be sometimes only one or two aspects)