

Compiled Activity Report for Activities 10 & 16 –Capacity Building Activities

Country: Cambodia
Training Period: January 2011-December 2011
Reported by: Min Muny, National Coordinator Cambodia

In Cambodia, overall five trainings for the two pilot cities Kampot and Choam Chao have been carried out involving in total 297 participants from the local administration, the policy-making community and representatives from the local people. In the following, a short outline per training will be given:

1- Training: Transfer Concept Development Workshop for Kampot

Date: 17-18 January 2011

Venue: Kampot City Hall

Number of Participants: 21 persons

Brief description of training aim and content:

The training workshop was the first major event for the city and aimed to provide participants tools to analyze their problems as identified in their 5-year development plan, concretely on the environmental issues. Participants were to review their central/core environmental problems and identify root causes and impacts of those problems on their livelihoods and city. Furthermore, participants were provided with experiences (BPs) from Muong Khlang and Marikina Cities to reflect with their own situation.

The second part of the training workshop was devoted to formulate an action plan matrix in logical order. Participants utilized the identified root causes and turned them into expected outputs and intervention activities. Subsequently, responsible agencies/offices to implement those activities and achieve the outputs were agreed.

Outcomes:

This training workshop helped the city and stakeholders/participants on urban environment to understand tools and approaches to identify root causes and possible solutions which require efforts from all concerned parties. The action plan matrix was later on developed into a logical framework for the BP transfer concept paper/urban environment project with a budget for Kampot Municipality. The Matrix has also been modified to become a useful implementation guide and M&E tools for both, the city/all concerned stakeholders and DELGOSEA coaches.

The Transfer Concept Paper/Project on Kampot's Urban Environment has then become the main project/program for Kampot Municipality and been implemented since.



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2- Training: Transfer Concept Development Workshop for Choam Chao

Date: 24-26 February 2011

Venue: Heng ReakSmey Hotel

Number of Participants: 16 persons

Brief description of training aim and content:

The training workshop was the first major event for the Choam Chao Sangkat and aimed to provide participants tools to analyze their problems as identified in their 5-year development plan (2008-2013), concretely on the street vending and seasonal migration. Participants were to review their central/core public order problems and identify root causes and impacts of those problems on their livelihoods and Sangkat. Furthermore, participants were provided with experiences (BPs) from Solo and Muong Khlang Cities to reflect with their own situation.

The second part of the training workshop was devoted to formulate an action plan matrix in logical order. Participants utilized the identified root causes and turned them into expected outputs and intervention activities. Subsequently, responsible individuals to implement those activities and achieve the outputs were agreed.

Outcomes:

This training workshop helped the Sangkat and stakeholders/participants on Street Re-Arrangement to understand tools and approaches to identify root causes and possible solutions which require efforts from all concerned parties. The action plan matrix was later on developed into a logical framework for the BP transfer concept paper/Street Vendor's Re-Arranging project with a budget for Sangkat Choam Chao.

The main outputs from the workshop include logical framework and concerned stakeholder's work plan matrixes. With these matrixes, Choam Chao has assigned staff to work with two assigned coaches to develop full project concept document (transfer concept paper) during the month of March 2011, so that dissemination of this project concept for support and funding could be carried out at a national workshop planned for the last week of April 2011. The Matrix has also been modified to become a useful implementation guide and M&E tools for both, the Sangkat/all concerned stakeholders and DELGOSEA coaches.

3 - Training: Sharing of BP workshop from Solo to Choam Chao

Date: 28 July 2011

Venue: Sangkat Choam Chao Office, Phnom Penh, Cambodia.

Number of Participants: 88 persons

Brief description of training aim and content:

The event aimed to provide all involved stakeholders awareness on Best Practice from Solo City, Indonesia, on Street Vendor Re-Arrangement. After the introduction of participants and opening remarks, slides about Solo City's BP were presented and discussed. Active participation and commitment of Solo City Government on consensus by all concerned parties were the main focus of the discussion. Participants were then



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asked to reflect key aspects of Solo's BP with their situation and raise concerns. Key actors including DELGOSEA staff and coaches were also involved in visiting the two target sites of street vendor's re-arrangement as part of the Sangkat BP Replication.

Outcomes:

As a result, constant discussions amongst stakeholders have been held since this awareness raising meeting (for detail, refer to monthly coach's reports).

It should be noted that street vendor's rearrangement in Choam Chao is different from Solo as there is no public land available in Choam Chao for re-distribution to street vendors. Besides, street vending in Choam Chao is contributed by many actors including garment factories (over 100), house owners who take rents from street vendors, higher government units who allow private contractors to manage near-by market and charge people for street vending, local police, trash collectors etc. Therefore, the above event was successful in putting an interest of all concerned parties to start their discussion and negotiation amongst them.

As for the BP replication, there are several outcomes/benefits:

Economic benefit: By now, two places have been selected as a site for official markets to relocate street vendors to and the first vendors have moved in (263 street vendors). The vendors are benefiting from improved environmental and economic conditions.

Social and Environmental Benefit: The atmosphere in the town has already changed dramatically: the place used to feel disorganised and quite chaotic, but now the roads near the two new markets are unobstructed and clean. The safety conditions of street vendors have improved significantly as well; in the past, these sellers were often affected by accidents caused by heavy traffic on the streets. Now, the vendors are benefiting from improved environmental and economic conditions!

City officials have better knowledge on rearrange the street vendors and they are more responsible in dealing with market and waste management issues.

City officials are more capable and accountable in project planning, project management and reporting.

Sangkat Task Force and Village Team Work are more capable and confident in sharing information on rearrange street vendors and Waste Management to their target audience.

4- Training: Sharing of BP workshop from Marikina to Kampot

Date: 31 August 2011

Venue: Kampot Municipality office, Kampot City, Kampot Province, Cambodia.

Number of Participants: 120 persons

Brief description of training aim and content:

Kampot City organized an information sharing/dissemination workshop after the study visit to Marikina, the Philippines. Objective of the workshop was to share the experiences and best practices from the Eco-Savers Program which focussed on solid



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waste collection, segregation, and management. There were 120 participants mainly from the City offices, schools, local governments (communes and villages), communities and private sector.

The workshop started by welcome remarks by the city mayor and acknowledgement of DELGOSEA support to the pilot city in capacity development to the city officials aiming at improving the city environment and its people livelihood. The city mayor also stressed on importance in improving the city environment with the focus on solid waste management through working with all key stakeholders including city technical officials, Sangkat councils and private sectors. He also shared some best practices about the waste management and waste recycling he learnt from his visit other countries including Sri Lanka, Bangladesh and the Philippines.

Mr. Muny, National Coordinator also shared the opening session by emphasizing on the negative impact from waste and why waste management is necessary. He indicated that waste problem is our problem. We need to have our home clean, we need to have our city clean and we need to have our society clean. With external support or not, we need to find our own way to keep our hometown clean and without garbage.

Kampot pilot city's coaches presented key information on the Eco Savers Program from Marikina, the Philippines. Key message of the presentation including:

1. Introduction and background of the Eco Saver Program
2. Rational
3. Information and Facts on the waste
4. Requirements of beneficiaries
5. Objective
6. Strategy
7. Concept of Eco Saver Program
8. Benefits for cultures, economy, society and politic

Outcomes:

One result is that regular meetings amongst different stakeholders have been held after this dissemination workshop. City mayor has also played leadership roles in implementing BP on urban environment.

Eco-Day and environmental campaigns have also been conducted at the 18 primary, secondary and high schools. The Eco-Day is a new initiative in Kampot after learning from Marikina Eco-Saver Program and probably new to the country, and was conducted by each school under the leadership of the school head master with the support from the municipal environment and education offices.

The Eco-Day has also been conducted at 5 Sangkat within the pilot city. Environmental issues and waste management agenda has been included in the WCC (Women and Children Committee) meeting which takes place once a month at each Sangkat.

Action plans on environmental education campaign and solid waste collection have been formulated at both schools and Sangkat, and the action plans are reviewed on a monthly basis at the pilot city meeting.



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5- Training: Conflict resolution for street vendor's arrangement, public orders and trash collections

Date: 25-26 November 2011

Venue: Golden Sand Hotel, Sihanoukville, Cambodia

Number of Participants: 52 persons

Brief description of training aim and content:

The training workshop started on the 25 November 2011 at 8:00 AM with the respect of the national anthem, event announcement, review of training workshop program and opening remark by Mr. Chin Seng Ngoun, Deputy Director of Department of Local Administration, Ministry of Interior. Mr. Ngoun who is also a trainer on local conflict resolution explained on the importance of knowing the root causes of the conflicts and integrity and honesty of stakeholders as well as neutrality of facilitator/broker for any conflict resolution outside the judicial systems. He encouraged the two pilot cities to engage all stakeholders to play active roles in conflict resolution as well as in the BP replication/implementation.

There were three sessions designed for the 2-day course. The first day was devoted for experience sharing on local conflict resolutions and principles for local conflict resolutions. Participants were encouraged to share their experiences in solving problems with regard to Choam Chao Street Vendor Re-Arrangement Project and Kampot's Urban Environment Project. Furthermore, Best Practices from Solo on Street Vendor Re-Arrangement for 25 streets and 13 traditional markets were shared. The focus was on the patience and commitment of the Solo City and leadership of its mayor and staff on the full and active participation of all concerned parties in rearranging street markets and its conflicts.

After identifying key actors in a real case scenario, participants were then divided into groups to identify stakeholder's concerns, interests, behaviours etc. and played the roles of each key actor. At the end, all groups joined the plenary and presented their group views, demands and offers for solutions and agreements.

On Day 2, participants were asked to reflect the case discussion with their real situation and to divide into 4 groups to determine on joint objectives of their agreements/project and prepare action plans for real actions.

THE PARTICIPANTS

Participant Total		Kampot		Choam Chao		DELGOSEA Coaches		Govt. Officials	NLC/S	Phnom Penh Capital
Total	Women	Total	W	Total	W	Total	W	M	M	M
50	6	22	1	18	4	6	1	2	1	1

- Two facilitators (Lim Haing Kry and Chat Sophiep) are not included in the table.

Outcomes:



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To DELGOSEA, the training was more than providing participants some capacity on local conflict resolutions, but rather to promote local good governance, especially its principles on people's participation, local consultations, civic engagement and consensus building in a practical approach. This Training Workshop was designed to have participants shared their experiences, equip them with some universal tools in dealing with local conflicts and draw action plans in their efforts to implementation best practice replications back in their pilot places. As a result, Kampot Municipality has since conducted regular stakeholder's meetings on urban environment, solid waste management and awareness raising. 18 schools in the city have also begun to promote participation of pupils in the clean-up and segregation of garbage. All stakeholders are now working closely to tackle urban environment issues.

Similarly, stakeholders in Choam Chao on the Street Vendor's Re-arrangement Project have since become much closer in resolving remaining issues via participatory discussions. With mutually better understanding, new land plots have been prepared to relocate the existing street market vendors temporarily before license for market operation at the new site could be obtained.



New market plot created for relocation of street vendors in Choam Chao

Annex: Training Agendas



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Agenda

Finalization of Transfer Concept for Kampot Municipality on Urban Environment

Date: 17th - 18th Jan 2011

Date	Activities
17 Jan 2011	Registration
	Opening speech and participants introduction
	Presentation on Best Practice
	Break
	Discussion and inputs from key stakeholders who involving on preparing city to have good environment
	Conclusion first day meeting
18 Jan 2012	
	Discussions and inputs from key stakeholders who involving on preparing city to have good environment (continued)
	Break
	Preparing activities plan and schedule on Good Environment in the City BP replication
	Lunch



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Agenda

on Finalization of Transfer Concept for Sangkat Chaom Chao

Date: 24th - 26th Feb 2011

Date	Activities	Coordinator
24-Feb-2011	- General concept on investment encouragement and fiscal management	Mr. Chhim Sopheark & Mr. Prak Munny
	- Best Practices on Street Vendors arrangement and Good environment in the City	
25-Feb-2011	- Sangkat Choam Chao's condition analysis to compare with Best Practice presented - Stakeholders Analysis to replicated on street vendors re-arrangement in the Sangkat	Mr. Chhim Sopheark & Mr. Prak Munny
26-Feb-2011	- Risk Analysis and Workshop Output conclusion - Discussion on activities for 2011 to 2012	Project Coordinator



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Building Capacity Workshop

25-26 November 2011 – Sihavoukville, Cambodia (arrival 24, departure 27)

Participants: National League, Pilot cities taskforce, Supporting Governor, National Coordinators, Assistants, and Project's coaches.

Workshop Agenda

Time	Activities
First day: Friday, 25 November 2011	
08:00 – 08:30	Registration by Hin Muny
Opening discussion	
08:30 – 09:00	<ul style="list-style-type: none"> • Announcement • Respect for National Anthem
09:00 – 09:20	<ul style="list-style-type: none"> • Welcome note by Mr. Min Muny • Opening Speech by Mr. Chhin Seng Nguon, Deputy Director of Department of Local Administration , Ministry of Interior
09:20 – 09:35	Coffee break
09:35 – 09:10	Overall guidance about the workshop on local conflict resolution of street vendor rearrangement and solid waste management by Mr. Min Muny
10:00 – 10:30	Brainstorming and experiences sharing on local conflict resolution by Mr. Lim Haing Kry and Mr. Min Muny
10:30 – 11:00	Key principles of local conflict resolution by Mr. Lim Haing Kry and Mr. Min Muny
11:00 – 12:00	Case study and group discussion by Mr. Lim Haing Kry and Mr. Min Muny
12:00 – 14:00	Lunch
14:00 – 15:30	Continued of Group discussion
15:30 – 15:45	Coffee break
15:45 – 16:30	Presentation of group discussion result and Q & A
16:30 – 17:00	Presentation of experiences in Solo city in Indonesia
Second day: Saturday, 26th November 2011 (facilitated by Chat Sophiep)	
08:00 – 08:20	Review of first day meaning
08:20 – 10:00	Case study and group discussion
10:00 – 10:15	Coffee break
10:15 – 10: 45	Presentation of group discussion result and Q & A



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Time	Activities
10:45 – 12:00	<ul style="list-style-type: none"> • Development of common goal and action plan of conflict resolution stake holders • Plenary and group discussion
12:00 – 14:00	Lunch
14:00 – 16:00	Presentation of group discussion results and Q & A
Close the workshop	
16:00 – 17:00	<ul style="list-style-type: none"> • Conclusion and closing sessions



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PROGRAMME

Sharing of BP workshop from Solo to Sangkat Choam Chao

July 28, 2011, Sangkat Choam Chao Hall, Phnom Penh, Cambodia

28 July 2011	Activities	Facilitator
08.00-08.30	Registration	Facilitator
08.30-08.45	Welcome speech	Mr. Soth Sath, Sangkat's chief
08.45-09.30	Presentation about general overview of street vendors relocation (its background and process) Solo city	Mr. Min Muny, Project Coordinator
09.30-09.45	Coffee break	
09.45-10.00	Presentation about policy and regulation of street vendors, the overall management	Mr. Chhim Sopheark, Coach
10.00-11.30	Study tour's participants contribute on what they have noted	Mr. Kong Chhorn, Village chief of Sangkat Choam Chao Mr. Ros Sokha, Program Management Advisor to the Phnom Penh Capital Ms. Hem Thery, Village chief of Sangkat Choam Chao
11.30-11.45	Question and Answer	All participants
11.45-12.00	Close speech	Mr. Soth Sath, Sangkat's Chief



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PROGRAMME

Sharing of BP from Marikina to Kampot Municipality

August 31, 2011, Kampot Municipality Hall, Kampot, Cambodia

31 Aug 2011	Activities	Facilitator
08.00-08.30	Registration	
08.30-08.45	Welcome speech	Mr. Neak Sovannary, Mayor of Kampot municipality
08.45-09.45	Presentation about Marikina's Eco Saver program introduction	Mr. Prak Munny, Coach
09.45-10.00	Coffee break	
10.00-11.00	Presentation about Solid waste and Environmental Program in Marikina city	Mr. Chiem Chheiv, Head of Environment department of Kampot Municipality
11.00-11.45	Question and Answer	All participants
11.45-12.00	Close speech	Mr. Neak Sovannary, Mayor of Kampot municipality



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